

# News Release



## **Pauline Houston to Lead Further Hotels Growth for Carlson Wagonlit Travel UK & Ireland**

**LONDON, January 14, 2010** — Carlson Wagonlit Travel (CWT) UK & Ireland, a global leader specialising in business travel management, has strengthened its travel management offering for hotels with the promotion of Pauline Houston to the post of Hotel Programmes Director UK & Ireland, effective immediately.

Houston will be instrumental in achieving CWT's further growth ambitions in the hotels sector. In both 2008 and 2009, CWT UK booked in excess of £215 million per annum in hotels alone, more than any of the leading hotel booking agencies.\*

"2010 will see us launch some exciting new hotel booking developments and provide unquestionably the most effective 'one stop shop' in travel management," said Andrew Waller, Executive Vice President, CWT UK & Ireland. "Under Pauline's leadership more clients will come to benefit from working with CWT to manage their hotel spend," added Waller.

Houston joined CWT in March 2009 as Programme Management Director, Hotels, having spent seven years at Thistle Hotels.

\* Source – *Buying Business Travel*, May/June 2009

Photo credit: Jean-Paul Froget

### **About Carlson Wagonlit Travel**

Carlson Wagonlit Travel (CWT) is a global leader specialising in business travel management. Present in more than 150 countries, CWT serves companies of all sizes, as well as government institutions and non-governmental organisations. By leveraging both the expertise of its people and leading-edge technology, CWT helps clients derive the greatest value from their travel programme in terms of savings, service, security and sustainability. The company is also committed to providing best-in-class service and assistance to travellers. CWT services and solutions comprise four lines of business: Traveller & Transaction Services, Programme Optimisation, Safety & Security, and Meetings & Events. In 2008, sales volume for wholly owned operations and joint ventures totalled US\$27.8 billion. For more information, please visit [www.carlsonwagonlit.com](http://www.carlsonwagonlit.com).

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