

News Release



CWT Connect Now Offers New Flexible Travel Management Solution

LONDON, March 10, 2010 — Carlson Wagonlit Travel (CWT) UK, a leading business travel management company, has launched *CWT Connect Now*, an online travel management solution designed for companies with a small to medium annual travel spend looking for a flexible way to manage their travel.

CWT Connect Now combines market-leading booking technology with the highest levels of customer support and travel management services. Designed for simple point-to-point online bookings, as well as complex travel requests that necessitate offline expertise, *CWT Connect Now* provides user-friendly access to a wide range of competitive rates for air, hotel, rail and car rental options.

Other key benefits of *CWT Connect Now* include:

- Companies with managed travel programmes can integrate their travel policy to drive greater compliance and savings.
- Travellers can easily create and manage their profiles online for speedy and efficient reservations.
- Travellers and bookers can access comprehensive customer service and support, help-desk assistance, performance monitoring and reporting, offline travel services, 24/7 emergency assistance for travellers, and travel programme management and optimisation.

“It will surprise many to know that half of CWT UK clients spend less than £200,000 annually on travel,” said Andrew Waller, Executive Vice President, CWT UK & Ireland. “We are committed to servicing clients of all sizes and in all sectors with tailored solutions which suit their particular needs. The launch of *CWT Connect Now* will make it faster and easier for companies with a small to medium spend to manage their travel online. In addition they will still benefit from the personal and knowledgeable service we provide through our branches.”

CWT conducted extensive research with companies to truly understand their needs and develop the right solution. As a result, clients will also enjoy *CWT Connect Now* features such as:

- An online booking experience that offers the same user-friendly look and feel leisure travellers enjoy
- Fast set-up of the online booking tool and account within 24 hours
- The ability to start the shopping process without identification and log-in
- A competitive, simple pricing model
- No setup fees

CWT Connect Now was developed in conjunction with other CWT offices across Europe and is also being deployed in Denmark, France, the Netherlands and Spain. Austria, Germany and Italy will follow shortly. The roll-out in Sweden and Switzerland will be completed by June.

About Carlson Wagonlit Travel

Carlson Wagonlit Travel (CWT) is a global leader specialising in business travel management. Present in more than 150 countries, CWT serves companies of all sizes, as well as government institutions and non-governmental organisations. By leveraging both the expertise of its people and leading-edge technology, CWT helps clients derive the greatest value from their travel programme in terms of savings, service, security and sustainability. The company is also committed to providing best-in-class service and assistance to travellers. CWT services and solutions comprise four lines of business: Traveller & Transaction Services, Programme Optimisation, Safety & Security, and Meetings & Events. In 2009, sales volume for wholly owned operations and joint ventures totalled US\$21.4 billion. For more information, please visit our global website at www.carlsonwagonlit.com.

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