

CWT Connect Now

OFFLINE TRANSACTION PRICES

Air: Intercontinental	£27
Air: Continental	£20
Air: Domestic	£15
Low Cost Carrier	£20
Rail Intercontinental	£18
Rail: Domestic, Hotel & Car	£9

ONLINE TRANSACTION PRICES

Air	£9
Rail Intercontinental	£8
Rail: Domestic, Hotel & Car	£7

Other services not listed are available, please consult your CWT representative if you require additional support.

Additional Services

Refunds (air/rail/hotel/car)	per transaction	£12
Booking modification charge (applies to third booking modification and all subsequent changes)	per transaction	£10
GDS opt in fees	per transaction	as incurred
Hotel/Car Non GDS surcharge	per transaction	£3
Hotel Prepaid (direct billing) surcharge	per transaction	£11
Car Prepaid (direct billing) surcharge	per transaction	£11
Limo Bookings	per transaction	£10
Ferry bookings	per transaction	£12
Passport assistance charge	per request	£35 + 3rd Party
Visa assistance charge	per request	£35 + 3rd Party
24/7 Emergency Assistance	per call	£25
Merchant fees	per request	at cost
Delivery standard/normal or express/rush	per request	as incurred
1st Level/Local Online Helpdesk Support	Pence per minute	50 pence per minute

Please note that CWT reserves the right to pass on any additional supplier costs which may be implemented by the supplier once the contract has begun. These costs will be passed on directly to you.

